



CHELTENHAM COLLEGE

CHELTENHAM COLLEGE SPORTS CENTRE

LIFEGUARD

The Role

- To undertake pool lifeguard duties, carry out daily programme of equipment set ups and changeovers as required according to the activity and event programme.
- To assist in the communication and promotion of the centre's services.
- To assist in ensuring the efficient and effective operation of the facility, on a shift rota basis.
- To establish and maintain good relationships with customers, ensuring that an appropriate ambience is maintained in the facility making customers feel welcomed and valued, with due regard to all College policies.
- To ensure that the centre is secure and maintained to the highest standards of cleanliness and repair.
- To ensure the safety and welfare of staff and users of the centre through the operation of all Health and Safety procedures and standards and be aware of your role in managing emergencies, accident reporting and report defects as necessary
- Assist in reception, if required, and provide general information regarding the centre. Deal with complaints in a sensitive manner.

Cheltenham College

Cheltenham College consists of two inter-dependent fee-paying schools within a single executive structure. [College \[13-18\]](#), founded in 1841, is the oldest of the Victorian public schools and is predominantly a boarding school of some 720 pupils and aiming to become 750 pupils within the next few years. College includes a Sixth Form of approximately 300 pupils.

[The Prep \[3-13\]](#) is largely a day school of some 400 pupils. Both schools are fully co-educational. The schools are situated in their own spacious grounds near the centre of Cheltenham, a flourishing Cotswold town.

Both schools are fully co-educational. They have fine academic records and a considerable reputation for sport, drama and music.

Person Specification

- Current NPLQ qualification
- Previous experience of working within the leisure industry is preferred
- Excellent communication skills, both verbal and written
- Ability to use initiative
- Able to work outside of normal hours, including evenings, weekends and on public holidays if required
- Responsible for maintaining all relevant qualifications and attending training sessions as part

of normal working arrangements.

- Team player with a co-operative, friendly and flexible attitude
- Smart presentation
- Excellent, proven customer service skills
- Confident and self-motivated with the ability to work unsupervised in a busy environment

Terms and Conditions

- Salary based on £9.50 per hour
- Flexible hours
- Use of college sport facilities (at staff allocated times)
- Discounts at local retailers/businesses

March 2022